



www.RealManage.com

*Comprehensive
community management
solutions*

August 8, 2011

Resident Portal Demo



RealManage Home Page

www.realmanage.com



Comprehensive
community management
solutions

Request a
Management Proposal



Upgrade
your management

Resident Service
Center



Service requests and online
payments

Lot/Home Sale
Service Center



Title Companies, Realtors
and Tax Services

Vendor Service
Center



Vendors that serve our
communities

Join Our
Team



Explore career opportunities
at RealManage

Residents, Board Members
and Closing Agents

Select which portal
you want to access:

Resident Portal

log in to access your account,
pay assessments, request service
and more

Board Portal

log in to access your
community's web-based
reporting portal

Closing Portal

log in to request a statement of
account, resale certificate,
estoppels, refinance or other
closing support



Watch video introduction
to RealManage



Green Communities



Client Communities



STAGECOACH RUN

Resident Portal Log-In Screen

The screenshot shows a web page for the Resident Portal. At the top left is the RealManage logo. At the top right is the text "Comprehensive community management solutions". Below this is a grey bar containing "Resident Portal powered by RealReports" on the left and "Welcome: [blurred text] Change Password | Logout" on the right. The main content area features a "Login" box with input fields for "User Name:" and "Password:", a "Remember me next time." checkbox, and a "Log In" button. Below the login box are links for "Dont have an account? Click Here", "Forgot your password?", and "Forgot your Username or lost your validation email?". At the bottom right of the page is the copyright notice: "© 2004 - 2009 RealManage LLC. All rights reserved."

RealManage

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Resident Portal powered by **RealReports**

Welcome: [blurred text] [Change Password](#) | [Logout](#)

Login

User Name:

Password:

Remember me next time.

[Log In](#)

[Dont have an account? Click Here](#)
[Forgot your password?](#)
[Forgot your Username or lost your validation email?](#)

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Resident Portal Home Page

RealManage Comprehensive community management solutions

Resident Portal powered by RealReports Welcome: [hello.dwork@realmanage.com](#) [Change Password](#) [Logout](#)

Home Services For Your Home

Welcome to the RealReports Resident Portal. This unique service enables residents and homeowners to better manage their affairs with their community association through a secure, intuitive, web-based reporting portal with up-to-date access to pertinent community information such as:

- Owner statements and payment history
- Assessment rules information
- Deed restriction summary
- Deed restriction violation reporting
- Board member directory
- Owner directory
- Contact information updates
- Directory publishing preferences
- Electronic document archive
- Online payments
- Online service requests

Satisfaction Survey

Click [here](#) to take our owner and resident satisfaction survey so that we can better serve you. This simple survey will take less than one minute of your time. Thank you!

Resources

[Community Association Living](#)

Properties [+ add property](#)

- 1000 Sunnyside
Sunnyside Point
- 17104 Fitzgerald
Hawthorn @ Cambridge
- 1801 Pitt St
Delaware Street
- 2225 Evans Hall
The Village at Evans Park
- 3301 Beck Sun Ct
Carrington Lakes
- 4444 Lake River Blvd #228
The Landing Condos
- 5127 Angela Lane
Hollywood Square

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Account Information

The screenshot shows the RealManage Resident Portal interface. At the top left is the RealManage logo, and at the top right is the tagline "Comprehensive community management solutions". Below the logo is a navigation menu with items like Home, Account Information (selected), View Payment History, Make a One-Time Payment, Setup Recurring Payments, Board of Directors, Resident Directory, My Documents, Restrictions Summary, Report a Violation, Contact Us, and Services For Your Home. The main content area is titled "Account Information" and contains three sections: "Property information" (with a description and a "View Payment History" link), "Contact information" (with a description), and "Directory information" (with a description). Below these is a "Property Information" section with a table of details: Customer ID (80057941000004), Address (2204 Spinn Elm Dr, Missouri City, TX 77459), Lot: 6, Phase, Block: 2, and Section: 2. There is also an "Assessment/Late Fee Rules" button. At the bottom is a "Contact Information" section. A "Properties" section at the bottom left shows a card for "2204 Spinn Elm Dr, Spinn Point" with a "View Property on Map" button.

RealManage Comprehensive community management solutions

Resident Portal powered by RealReports Welcome: [kelsey.dvorak@sales@realmanage.com](#)
[Change Password](#) | [Logout](#)

Account Information

Property information: This section shows your property and assessment information. Please select the "View Payment History" link on the left of this page to see a detailed payment history.

Contact information: Please make sure that your contact information is correct. This address will be used to send annual meeting and other important notices.

Directory information: You have the option to make your contact information available to your neighbors. Please select the information boxes that you wish to have included in the directory.

Property Information

Customer ID:	80057941000004
Address:	2204 Spinn Elm Dr Missouri City, TX 77459
Lot:	6
Block:	2
Phase:	
Section:	2

Assessment/Late Fee Rules

Contact Information

Properties [+ add property](#)

2204 Spinn Elm Dr
Spinn Point
[View Property on Map](#) Cambridge

Account Information (cont.)

Properties [+ add property](#)

- 1010 Split Oak Dr
Gaines Point
- 2724 Fitzgerald Ln
Hicksville @ Cambridge
- 1801 Fifth St #
Delaware Street
- 2228 Evans Hall
The Village at Evans Park
- 2301 Black Gum Ct
Canton Lakes
- 1405 Nasa Pkwy Bldg D #205
The Landing Center
- 512 Angula Lane
Midway Square

Assessment/Late Fee Rules

>>> Contact Information

Address 1: Phone:

Address 2:

City: Cell Phone:

State: Fax:

Postal Code: Email:

Country:

>>> Directory Information

Publish in Directory:

- Name
- Email Address
- Mailing Address
- Phone

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Payment History



Comprehensive
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solutions

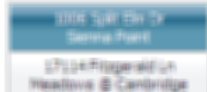
Resident Portal powered by RealReports

Welcome: [kelly.dvorak@realmanage.com](#)

[Change Password](#) | [Logout](#)

- Home
- Account Information
- View Payment History
- Make a One-Time Payment
- Setup Recurring Payments
- Board of Directors
- Resident Directory
- My Documents
- Restrictions Summary
- Report a Violation
- Contact Us
- Services For Your Home

Properties [+ add property](#)



Payment History

[Make a One-Time Payment](#) | [Setup Recurring Payments](#)

You can view the date, payment type and amount of past assessment payments. If you send your payments by using the pre-addressed envelope included in your statement, your payment type will read "Lockbox." Other payment types include "electronic bill pay" through a third party vendor such as your bank, "ACH" through our online system, "scanner" for checks scanned by RealManage, "Conveyance" for dues paid upon move in, "credit," and "e-check." "Codes" are used internally to track your payments. Please remember that it can take up to 14 days for a payment to post to your account.

If you would like to make a payment, please click on the button on the upper right of this page, titled "Make a Payment".

➤ Payments

Received	Type	Code	Amount
01/14/2009	Lockbox	1084	\$1,400.00
03/12/2008	Lockbox	0520	\$1,325.00

Make a One-Time Payment

Resident Portal powered by RealReports

Welcome: [kaley.dvorak@sales@realmanage.com](#)
[Change Password](#) | [Logout](#)

- Home
- Account Information
- View Payment History
- Make a One-Time Payment**
- Setup Recurring Payments
- Board of Directors
- Resident Directory
- My Documents
- Restrictions Summary
- Report a Violation
- Contact Us
- Services For Your Home

Properties [+ add property](#)

- 1006 Oak Elm Dr / Sierra Point
- 1704 Fitzgerald / Meadows @ Cambridge
- 1801 Pitt St # Delaware Street
- 2328 Emory Hall / The Village at Emory Park
- 3301 Black Gum Ct / Carrollton Lakes
- 4445 Nova River Blvd #329 / The Landing Condos
- 5105 Angela Lane / Midway Square

Make a One-Time Payment

You can pay your assessments online with a credit card, e-check or by ACH (for automated recurring payments.)

To make an online payment, you must provide your phone number so that the bank may contact you if necessary.

Presently, your Association's bank does not support the Safari web browser for making online payments. We apologize for the inconvenience.

E-check and ACH payments are free of charge, but the bank charges a processing fee of \$9.95 for a credit card payment.

***You must set up separate payments for each individual property you own, whether they are a sub-association and a master association or whether they are different properties in different communities.

Make a Payment For: 1006 Oak Elm Dr / Sierra Point

Customer ID: **R005798 L0002094**
Association: **Sierra Point**

(name on credit card or check)

First Name:
Last Name:

Payment Type: Credit Card E-Check ACH Payments

[Continue to Payment Site](#)

Making a Payment By Mail?

Please send your assessment payments along with your coupon or statement tear off to the following address.

Payment Processing Center
C/O RealManage
PO Box 105007
Atlanta, GA 30348-5007

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Setup Recurring Payments

Resident Portal powered by RealReports

Welcome: [kelsey.dvorak@realmanage.com](#) [Change Password](#) | [Logout](#)

- Home
- Account Information
- View Payment History
- Make a One-Time Payment
- Setup Recurring Payments**
- Board of Directors
- Resident Directory
- My Documents
- Restrictions Summary
- Report a Violation
- Contact Us
- Services For Your Home

Properties [+ add property](#)

- 1016 Sunnyside Dr
Sierra Point
- 1714 Fitzgerald Ln
Hesslers @ Cambridge
- 1801 Pitt St #
Delaware Street
- 2225 Erms Hill
The Village at Erms Park
- 3311 Back Gun Ct
Carrington Lakes
- 4444 West River Blvd # 4228
The Landing Condos
- 515 Angelo Lane
Hobby Square

Setup Recurring Payments

By using ACH, you never have to worry about missing an assessment payment. An ACH payment is drafted directly from your checking or savings account, based on the routing number and bank account number you supply.

Keep in mind that your ACH payment will go towards your regular assessments. Any special assessments (or other fees such as deed restriction violation fines) must be paid by another means such as check or credit card.

If you request ACH after the first calendar day of the month, withdrawal will not become active until next date that regular assessments are normally due. In this case, you will need to make a one-time payment to bring your account current prior to your ACH withdrawals becoming active.

**** You must set up ACH payments for each individual property you own. This includes properties which are encumbered by a master and a sub-association, as well as, properties that are from completely different communities.

ACH Settings

Customer ID: **HO10776430284**

Association: **Sierra Point**

Regular Assessment Amount: **\$1,400.00**

Next Regular Assessment Date: **1/1/2010**

Account Type: Checking Savings

Bank Name:

Routing #:

Confirm Routing #:

Bank Account #:

Confirm Bank Account #:

ACH Agreement

I, subsequently referred to as "homeowner", hereby authorize RealManage to automatically debit for homeowner association fees the bank account(s) per the banking information provided. If errors occur that cause an incorrect debit/credit entry to the account, "homeowner" authorizes RealManage to initiate a debit/credit to the aforementioned bank account(s).

In the event debits, per "homeowner" instructions, initiated by RealManage result in a returned item or Non Sufficient Funds (NSF), "homeowner" authorizes RealManage to debit the bank account for \$25.

"Homeowner" approval for automatic debiting of the provided bank account(s) is validated by unique ID login and password provided.

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Board of Directors

RealManage Comprehensive community management solutions

Resident Portal powered by RealReports Welcome: [katey.dvorak as sales@realmanage.com](#)
[Change Password](#) | [Logout](#)

- Home
- Account Information
- View Payment History
- Make a One-Time Payment
- Setup Recurring Payments
- >> Board of Directors**
- Resident Directory
- My Documents
- Restrictions Summary
- Report a Violation
- Contact Us
- Services For Your Home

Properties [+ add property](#)

1704 Fitzgerald in
Needham & Cambridge

Board of Directors

Your Board of Directors are either with a developer or a builder if the community is under development (look for the name of their company below * resident board members do not show any information under the "Company" column) or they are elected volunteers who handle the operations of your community. Your community's directors govern in accordance with the standards set forth by the governing documents. Their duties include interpreting documents, establishing policies, approving annual budgets, setting the assessment rate and attending regular meetings. In most cases, RealManage can save your board time by answering your questions. Please contact RealManage with questions and/or problems through the "Online Service Request" link on the left.

>> Board Members

Role	Title	Name	Company
Director	Treasurer	Dennis Varghese	
Director	President	Michael Florence	
Director	Director	David Hummel	
Director	Director	Michael Cummings	
Director	Vice President	John Greco	

Resident Directory

Resident Portal powered by RealReports

Welcome: [kelly.dvorak@realmanage.com](#)

[Change Password](#) | [Logout](#)

Home

Account Information

View Payment History

Make a One-Time Payment

Setup Recurring Payments

Board of Directors

» Resident Directory

My Documents

Restrictions Summary

Report a Violation

Contact Us

Services For Your Home

Properties [+ add property](#)

1226 Split Elm Dr Seminole Point
17124 Propper Rd Ln Hawthorn @ Cambridge
1801 Park St #4 Delaware Street
2228 Ernie Way The Village at Ernie Park
3301 Black Gum Ct Carrollton Lakes
4444 Lakeview Blvd #1228 The Landing Center
5127 Angela Lane Midway Square

Directory

This resident directory is only viewable by other residents of your community. If you wish to be included in your community's directory, please check the appropriate opt-in boxes in the "Directory Information" section of the "Account Information" page.

To sort the column headers to more easily find one of your neighbors, simply click on the column header of the column you would like to sort.

» Resident Directory

Name	Property Address	Mailing Address	Telephone	Email
Not Disclosed	1226 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	621 Double Ridge Crossing	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	721 Double Ridge Crossing	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	8330 Thompson Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	9005 Thompson Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1001 Star Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1006 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1018 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1019 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1026 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1106 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Rodney & Ester Ogletree	1107 Split Elm Dr	Not Disclosed	Not Disclosed	rodneystee@gmail.com
Not Disclosed	1110 Star Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1111 Star Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1118 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1126 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1127 Split Elm Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1130 Star Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1131 Star Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed
Not Disclosed	1202 Star Lake Dr	Not Disclosed	Not Disclosed	Not Disclosed

My Documents



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community management
solutions

Resident Portal powered by RealReports

Welcome: [kelly.dvorak as sales@realmanage.com](#)
[Change Password](#) | [Logout](#)

Home

Account Information

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Resident Directory

» My Documents

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Contact Us

Services For Your Home

Properties [+ add property](#)

1104 Sun Elm Dr
Serra Point

17124 Fitzgerald Ln
Headline @ Cambridge

Documents


Any mailing that has been sent to you is kept in electronic form. These include assessments, violation notices, collection notices and more. These are provided for your records. If you have questions regarding the information provided on this page, please submit an online service request by clicking on the "Contact Us" area to the left.

» Files

Categories

- [-] Statement
 - 2007
 - 2008
 - 2009
 - 2010
- [-] ViolationNotice
 - 2007

Current Selection: /Statement/2010

Filename	Size	File Added
 R0047756L0054378 7-1-2009_1-1-2010-6041.pdf	123.34 kb	01/2010

My Documents – File Download

The screenshot shows the RealManage Resident Portal interface. At the top left is the RealManage logo. At the top right is the text "Comprehensive community management solutions". Below the logo is a navigation menu with items like "Home", "Account Information", "View Payment History", "Make a One-Time Payment", "Setup Recurring Payments", "Board of Directors", "Resident Directory", "My Documents", "Restrictions Summary", "Report a Violation", "Contact Us", and "Services For Your Home". A "Properties" section is visible at the bottom left. The main content area shows a "Documents" section with a tree view of folders: "Statement" (containing subfolders for years 2007, 2008, 2009, and 2010) and "ViolationNotice" (containing a subfolder for 2007). The "2010" folder is selected. A table titled "Files" shows the current selection: "/Statement/2010". The table has columns for "Filename", "Size", and "File Added". One file is listed: "R0047756L0054378 7-1-2009_1-1-2010-6041.pdf" with a size of 123.34 kb and added on 01/2010. A "File Download" dialog box is overlaid on the screen, asking "Do you want to open or save this file?". It provides details: Name: R0047756L0054378 7-1-2009_1-1-2010-6041.pdf, Type: Adobe Acrobat Document, 123KB, and From: www.realmanage.com. The dialog has "Open", "Save", and "Cancel" buttons. A security warning is visible at the bottom of the dialog: "While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?"

RealManage

Comprehensive community management solutions

Resident Portal powered by RealReports

Welcome: [kelly.dvorak@realmanage.com](#)
[Change Password](#) | [Logout](#)

Home

- Account Information
- View Payment History
- Make a One-Time Payment
- Setup Recurring Payments
- Board of Directors
- Resident Directory
- My Documents
- Restrictions Summary
- Report a Violation
- Contact Us
- Services For Your Home

Properties [+ add property](#)

2006 Sun St Dr
Serra Point

17144 Fitzgerald Ln
Headline @ Cambridge

Documents

Any ma and mo submit

While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)

assessments, violation notices, collection notices
the information provided on this page, please

File Download

Do you want to open or save this file?

Name: R0047756L0054378 7-1-2009_1-1-2010-6041.pdf
Type: Adobe Acrobat Document, 123KB
From: [www.realmanage.com](#)

Open Save Cancel

Files


Categories

- Statement
 - 2007
 - 2008
 - 2009
 - 2010
- ViolationNotice
 - 2007

Current Selection: /Statement/2010

Filename	Size	File Added
R0047756L0054378 7-1-2009_1-1-2010-6041.pdf	123.34 kb	01/2010

My Documents – Sample Statement of Account

 **STATEMENT** Page 1 of 1

Carrollton Lakes Homeowners Association, Inc.

Statement Date	12/05/09
Acct#/Check	R0047756L0054378 / 9
Association ID	CARLAKES
Property Address	3301 Black Gum Ct Tampa, FL 33618

Billing Questions:
Contact RealManage toll free at (866)473-2573 or (866)4REALSERVICE

Dianna L Johnson
3301 BLACK GUM CT
TAMPA, FL 33618

DATE	DOC NO.	DESCRIPTION	CHARGES	PAYMENTS	BALANCE
Balance Forward: Jul 01, 2009					\$0.00
07/01/2009	RAS-2009S2-1793719-1-26	Semi-Annual Assessment 2 for 2009	\$285.00		\$285.00
07/28/2009	1145	Payment Received - Thank You.		\$285.00	\$0.00
01/01/2010	RAS-2010S1-2227467-1-29	Semi-Annual Assessment 1 for 2010	\$315.00		\$315.00

Pay by credit card or eCheck at www.realmanage.com and click on **Resident Portal** to access your account.
If you have already made your payment, please disregard this notice.

▼ This document is a statement detailing all balance forward items on your account. Please tear off and return with your payment. ▼

Your assessments for the upcoming fiscal year will be increasing to \$315.00 semi-annually from last year's rate of \$285.00 semi-annually.

Account No. R0047756L0054378

Dianna L Johnson
3301 BLACK GUM CT, TAMPA, FL 33618

Make check payable to:
Carrollton Lakes Homeowners Association, Inc.

Carrollton Lakes
C/O RealManage
PO Box 105007
Atlanta, GA 30348-5007

Amount Due: \$315.00

Unpaid assessments will be subject to a finance charge of 18.00% per annum (accrued on last day of the month).

0473 CARLAKES R0047756L0054378 9 00031500 00031500 8

My Documents – Sample DRV Letter

The Village at Etnico Park Home Owners
Association
c/o RealManage
PO Box 803555
Dallas, TX 75380-3555
Friday, February 6, 2009

Stewart & Marie Beck OR Current Resident
2125 Etnico Way
San Antonio, TX 78238

Dear Stewart & Marie Beck OR Current Resident:

By now you have probably already corrected the following issue at 2125 Etnico Way. If not, then this is a courtesy reminder from The Village at Etnico Park.

It has been reported or observed during a routine site inspection performed on February 03, 2009 that the property was out of compliance with section (Article XVI – (Garbage and Refuse Disposal)) of the Declaration of Covenants, Conditions, and Restrictions (Deed Restrictions) for The Village at Etnico Park Home Owners Association. Section (Article XVI – (Garbage and Refuse Disposal)) states, in part:

"No cans, bags, containers or receptacles for the storing or disposal of trash, garbage, refuse, rubble, or debris shall be stored, kept, placed or maintained on any Lot where visible from any street except solely on a day designated for removal of garbage and rubbish and on which days only such cans, bags, containers, and receptacles may be placed in front of a residence and beside a street for removal but shall be removed from view before the following day."

To bring this property into compliance, please move the trashcan and/or recycling bin to a location not visible from the street or other Lots. It was noted that this violation occurred in the following location: Driveway.

If you have already corrected the issue noted above, please disregard this courtesy notice, since no further action is required.

Thank you for your cooperation in maintaining the appearance and value of The Village at Etnico Park. If you have any questions, please contact us via our Resident Portal at www.realmanage.com or call us at 1-866-4-REALSERVICE (866-473-2573).

Sincerely,

The Village at Etnico Park

Si usted no entiende la razon de recibir esta carta por favor llame 1-866-473-2573 para una traduccion.

vn#: 5130161

Restrictions Summary

RealManage Comprehensive community management solutions

Resident Portal powered by RealReports Welcome: [katie.dvorak@realmanage.com](#)
[Change Password](#) | [Logout](#)

Home
Account Information
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➤ Restrictions Summary
Report a Violation
Contact Us
Services For Your Home

Properties + add property

Restrictions Summary [Report a Violation](#)

This is a concise summary of all of the deed restrictions for your community as defined in the legal documents. Click on the "plus" sign to drill into any category to see the restriction details. You can sort by the various columns by clicking on the column header or by dragging one or more column headers into the white space directly above the columns.

If you need to report a violation, please select the "Report a Violation" link on upper right of this page.

Deed Restriction Violation (DRV) Definitions

Category	Sub Category	Contract Reference	Contract Text	Compliance Text	Clarification
+	Category: Animals and Pets				
+	Category: Architectural				
+	Category: Fencing				
+	Category: Hazardous Activities				
+	Category: Improper Use				
+	Category: Land and Structures				
+	Category: Landscaping				
+	Category: Lighting				

Restrictions Summary - Detail

- Home
- Account Information
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- Setup Recurring Payments
- Board of Directors
- Resident Directory
- My Documents
- >> Restrictions Summary**
- Report a Violation
- Contact Us
- Services For Your Home

Properties + add property

- 1104 Sun Dr
Serra Point
- 1714 Fitzgerald
Healds & Cambridge
- 1810 Pitt St #
Delaware Street
- 2101 Encore Hill
The Village at Encore Park
- 3301 Black Sun Ct
Carrollton Lakes
- 4442 Moss River Blvd #102
The Landing Condos
- 512 Angela Lane
Midway Square

Restrictions Summary Report a Violation

This is a concise summary of all of the deed restrictions for your community as defined in the legal documents. Click on the "plus" sign to drill into any category to see the restriction details. You can sort by the various columns by clicking on the column header or by dragging one or more column headers into the white space directly above the columns.

If you need to report a violation, please select the "Report a Violation" link on upper right of this page.

>> Deed Restriction Violation (DRV) Definitions

Category ▲ ▼

Sub Category	Contract Reference	Contract Text	Compliance Text	Clarification
+ Category: Animals and Pets				
- Category: Architectural				
Encroachment on Easements			To bring this property into compliance, please remove the structure from the easement or submit written plans for your improvements detailing the materials used, the overall dimension(s) as applicable and location(s) to the Architectural Control Committee as soon as possible.	Y2. No landscaping in Equestrian Way (25 foot set-back from property line). (Sup Guidelines - SPHOA; SPREBG 5.1 and SPBR 5.1)
House Paint			To bring this property into compliance, please submit written plans of your improvement specifying the color and type of paint to the Architectural Control Committee.	M2. Exterior surfaces must be repainted the original color(s). Any new exterior paint color requires ARC approval. (DCCR - SPPOA, Art

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Comprehensive
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Report a Violation

Home

Account Information

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Board of Directors

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Report a Violation

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Services For Your Home

Properties [+ add property](#)

- 2004 Sun Dr Dr
Sunny Point
- 17111 Progression Ln
Redstone @ Cambridge
- 2011 Pitts Dr W
Delaware Street
- 2010 Encore Way
The Village at Stone Park**
- 2021 Bush Sun Ct
Carrington Lakes
- 1992 Lake Park Blvd #102
The Landing Condos
- 512 Angles Lane
Hobby Square

Report a Restriction Violation

Help maintain your community by reporting deed restriction violations (DRVs). Please provide as much information as possible when submitting your report. An asterisk indicates required information. Reports with missing information will not be reviewed.

If you are reporting an "Unightly Vehicle" DRV, you must include the license plate number of the vehicle in question. Similarly, if you are reporting a DRV due to a dog barking, you must keep a dog barking log. You will be required to log each occurrence (date and time of day) as well as the duration (in minutes). Failure to attach a barking log will invalidate your request.

To enter a property address, start typing the street number and name and the field will auto-fill with the addresses for you to choose from. Do not attempt to type in the complete address as your entry may not match the database address abbreviations.

Violation Details

* Violation Category:

* Violation Sub Category:

Location:

* Description:

* Property Address:

Contract Text

"No animals, livestock, poultry, exotic or dangerous pets of any type (i.e. pit bulls, boa constrictors, ferrets, etc.) that may pose a safety or health threat to the community shall be raised, bred or kept on any lot except for cats, dogs, or other generally recognized household pets of a reasonable number provided that they are not kept, or maintained for any commercial purposes..."

Compliance Text

To bring this property into compliance, please remove any and all fowl from any portion of the Property.

Clarification

None

* Required Information

Contact Us

Resident Portal powered by **RealReports** Welcome: [katey.dvorak@realmanage.com](#)
[Change Password](#) | [Logout](#)

- Home
- Account Information
- View Payment History
- Make a One-Time Payment
- Setup Recurring Payments
- Board of Directors
- Resident Directory
- My Documents
- Restrictions Summary
- Report a Violation
- >> Contact Us**
- Services For Your Home

Properties [+ add property](#)

- 1000 Spinn Elm Dr
Sierra Point
- 1700 Fitzgerald Ln
Madison @ Cambridge
- 1800 Pitt St
Delaware Street
- 2000 Encino Hill
The Village at Encino Park**
- 2200 Black Gum Ct
Carriften Lakes
- 4400 Lakeview Blvd #1024
The Landing Condos
- 5100 Angelle Lane
Midway Square

Service Request

Please use this form to inquire about your account, report a common area maintenance problem, inquire about a pending architectural application or to give general comments or feedback. Your inquiry will be forwarded to the appropriate party and you will hear back quickly. You can upload as many supporting documents as you like using the document upload functionality below.

Online Request Information

The Village at Encino Park

Category/Issue:

300 characters left...

Description :

Attachments

Services For Your Home

The screenshot shows the RealManage Resident Portal. At the top left is the RealManage logo. At the top right is the tagline "Comprehensive community management solutions". Below this is a navigation bar with "Resident Portal powered by RealReports" on the left and a welcome message "Welcome: kalley.dunbar as sales@realmanage.com" on the right, with links for "Change Password" and "Logout". A left sidebar menu includes: Home, Account Information, View Payment History, Make a One-Time Payment, Setup Recurring Payments, Board of Directors, Resident Directory, My Documents, Restrictions Summary, Report a Violation, Contact Us, and "Services For Your Home" (highlighted with a green arrow). Below the menu is a "Properties" section with a "+ add property" button and a list of properties: "1100 Spinn Elm Dr, Sierra Point" and "1704 Fitzgerald Rd, Riverside @ Cambridge". The main content area contains a notice about a transfer to the WhiteFence website, a link to the "WhiteFence Privacy and Security Statement", and a "Continue to WhiteFence >>" button.

Services For Your Home (cont.)

The screenshot shows the RealManage website interface. At the top, there are navigation links for Home, Log Out, and My Account, along with a search bar. The main header features the RealManage logo and a navigation bar with options: Shop By Category, shop packages, customize your package, and order confirmation. A sidebar on the left lists categories like Phone | Internet | TV, Electricity | Gas, Moving Essentials, Financial Services, and Home Services. The main content area is titled 'Build the Perfect Bundle for Your Home' and includes a 'Best Price Guarantee' section. Below this is a table of service packages with columns for Company, Internet, Phone, TV, Specials, and Prices. The table lists four AT&T U-verse packages, with the first one selected. A 'Current address' box is visible on the left side of the page.

Current address: 2200 Executive Blvd, San Antonio, TX 78208

Company	Internet	Phone	TV	Specials	Prices
Most Popular Package					
AT&T U-verse	Express • Up to 1.5 Mbps Downstream		U100 • Up to 120 Channels • Locals Included • 100% Digital Picture		\$74.00 per month <input checked="" type="checkbox"/>
AT&T U-verse	Pro • Up to 3.0 Mbps Downstream		U200 • Up to 220 Channels • Locals Included • 100% Digital Picture • Total Home DVR	\$100 AT&T Reward Card	\$94.00 per month <input type="checkbox"/>
AT&T U-verse	Pro • Up to 3.0 Mbps Downstream	Voice Unlimited • Digital Home Phone • Nationwide Calling • Canada & Puerto Rico • Over 20 Phone Features	U100 • Up to 120 Channels • Locals Included • 100% Digital Picture		\$109.00 per month <input type="checkbox"/>
AT&T U-verse	Pro • Up to 3.0 Mbps Downstream	Voice Unlimited • Digital Home Phone • Nationwide Calling • Canada & Puerto Rico • Over 20 Phone Features	U200 • Up to 220 Channels • Locals Included • 100% Digital Picture • Total Home DVR	\$200 AT&T Reward Card	\$124.00 per month <input type="checkbox"/>



www.RealManage.com

*Comprehensive
community management
solutions*

August 8, 2011

End of Presentation

